Regional Resilience Collaborative (RRC) Workshop #5

November 15, 2023

Welcome & Introductions

- In the Teams Chat, please write your:
  - Name
  - Title
  - Jurisdiction

Agenda

- Welcome & Introductions

- Workshop #4 Recap

- Workshop #5 Sessions

  - NCEM Update

  - FEMA Public Assistance Finance Recovery

  - Roadmap to Resilient Recovery

  - Pre-Disaster Recovery Plan: Annex C

- Next Steps

Recovery Capability Development

Workshop #4 Recap

Workshop #4 Recap

- Pre-Disaster Recovery Planning
  - Provided an overview of the Economic Recovery Committee Annex
  - Identified three subcommittees that will lead and support business recovery centers, restore business activities post-disaster, and offer job placement and training resources.
- Grant TA Workshop
  - Discussed how assistance would be provided to counties to prepare to submit their LOI application to receive grant funding.

Recovery Capability Development

Workshop #5 Goals

	2022	2023						2024			
	December	January	March	May	July	September	November	January	March	May	June
Project Management	**Re-Engage and Project Timeline**				**RRC Luncheon: State of the RRC**						**RRC Luncheon: State of the RRC**
Capability Development		**Self Assessment, Establish Targets**	**Improvement Planning, Prioritizing Projects**	**Review Roadmap, Establish Improvement Metrics**			**Review Roadmap**	**Annual Self Assessment and Improvement Planning,**			
Grant Development		**Summary of Grant Process**	**Grant Education**	**Information Collection, Prioritize Projects**		**Develop LOIs**		**Application Status, Summary of Grant Process**	**Grant Education**	**Information Collection, Prioritize Projects**	
PDRP Development		**Kick-off**	**Base Plan**	**Annex A: Community Planning and Development Committee Annex**		**Annex B: Economic Recovery Committee Annex**	**Annex C: Health and Social Services Committee Annex**	**Annex D: Housing Committee Annex**	**Annex E: Infrastructure Committee Annex**	**Annex F: Natural and Cultural Resources Committee Annex**	

Workshop #5 Goals

- NCEM Update

- Financial Resilience Program Update

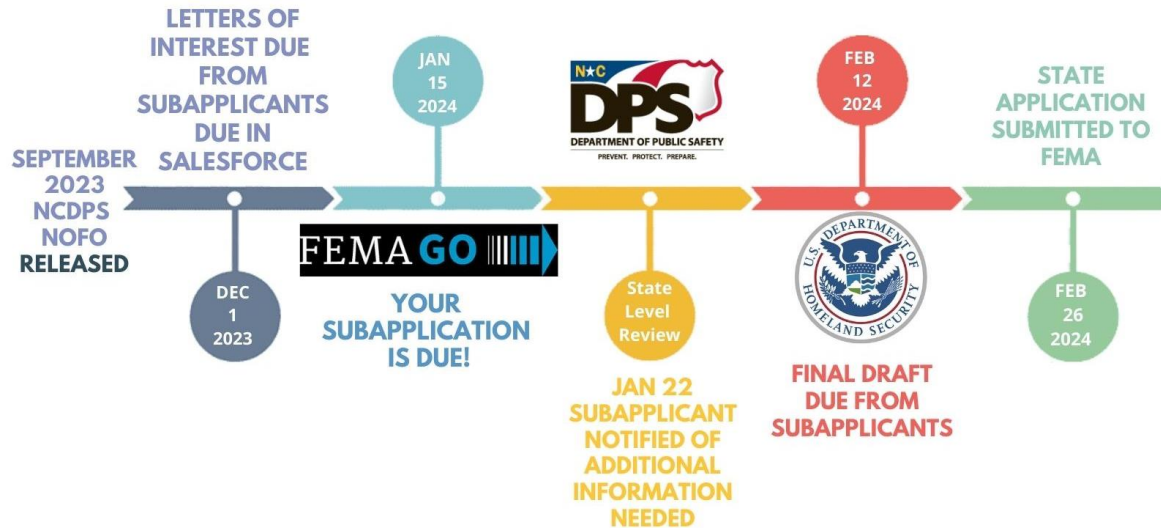- Roadmap to Resilient Recovery

- Pre-Disaster Recovery Plan: Annex C

NCEM Update

NCEM Programs/Grants Updates

FMA 2023 GRANT TIMELINE

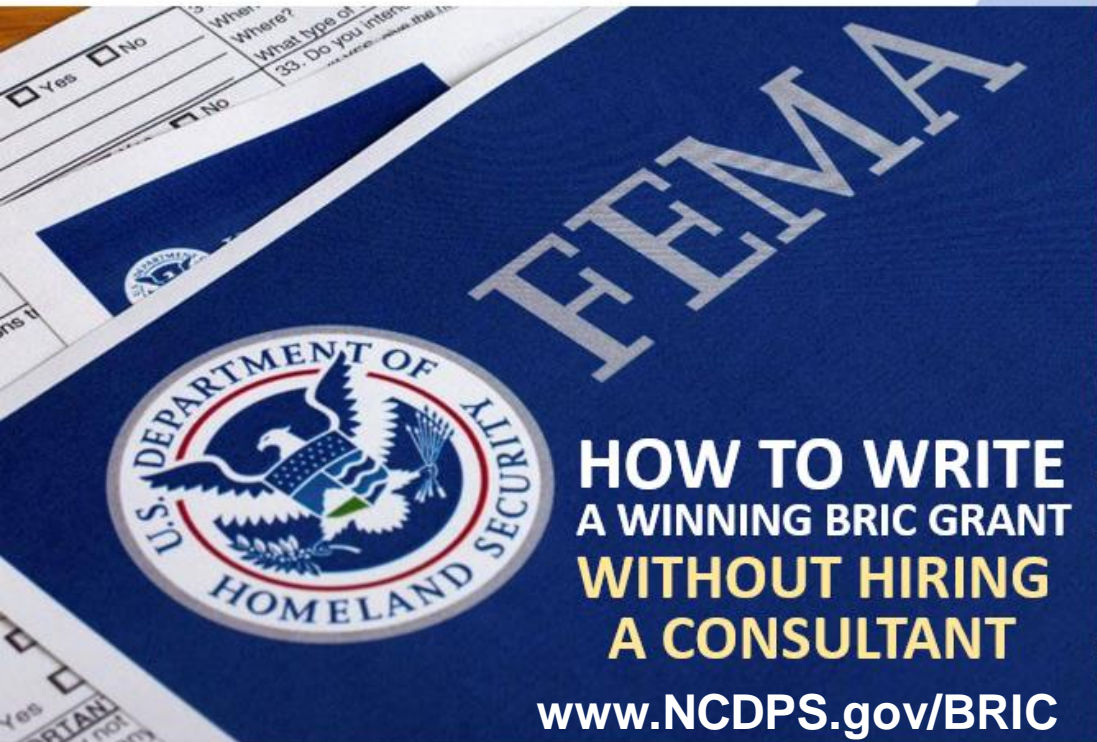Individual Flood Mitigation Projects (acquisitions & elevations)

Infrastructure Projects

Capability & Capacity Building (C&CB)

Over $800M Available

FEMA Public Assistance Financial Recovery

Local Gov't Training

COG- provides FEMA PA Recovery Training

Helps Local Gov't staff with FEMA PA requirements to ensure they address local priorities

Assists Local Gov't leaders to identify Recovery Staff and day-to-day pre-recovery responsibilities

Ensure efficient and effective use of taxpayer funds and economic resilience

County Management

Government Administration leads

Financial Dept. Leads

Emergency Management Planners

Public School Districts

Public Utility/Works Dept. Leads

Public Social Service Providers

16 PA Recovery Modules

Introduction to Public Assistance	Government Roles in Disaster Recovery	Finance Department Job Descriptions Language	Reviewing and Revising Internal Policies and Procedures	Pre-Disaster Planning Coordination	Identifying Risks
Development Program Management Processes	Public Assistance Project Components	Project Development (Post-Disaster) Coordination	Hazard Mitigation	Public Assistance Project Types	Preparing & Prioritizing Public Assistance Project Claimed Costs
	Insurance Coverage Needs	Donated Resources	Closeout of Existing Projects	Culminating Training Exercise Overview	

COG PA Training ➡ Resilience Road Map

ORGANIZING

| Organize Local Leadership | Involve the Whole Community | Establish Coordination Methods |

RECOVERY PLANNING

| Assess Capabilities and Threats | Create Recovery Plans | Integrate Hazard Mitigation with Recovery | Prioritize Projects | Implement Resilient Systems | Integrate Approach to Recovery Programs |

MANAGING RECOVERY PROGRAMS

| Identify Recovery Staffing | Manage Financials | Leverage Available Resources | Pursue Grant Opportunities | Implement Improvement Process |

Strategies for organizing leadership	Establish coordinated methods	Access capabilities & threats	Integrate recovery approaches	Prioritize needs & projects
Identify recovery staff	Manage financial protocols	Better leverage existing resources	Pursue new grant opportunities	Implement ongoing grant management operations

Centralina Local Gov't PA Training Dates

✓ Project Overview - via Zoom **Dec. 12th at 11 am**

✓ Two full day trainings offered at Centralina Offices
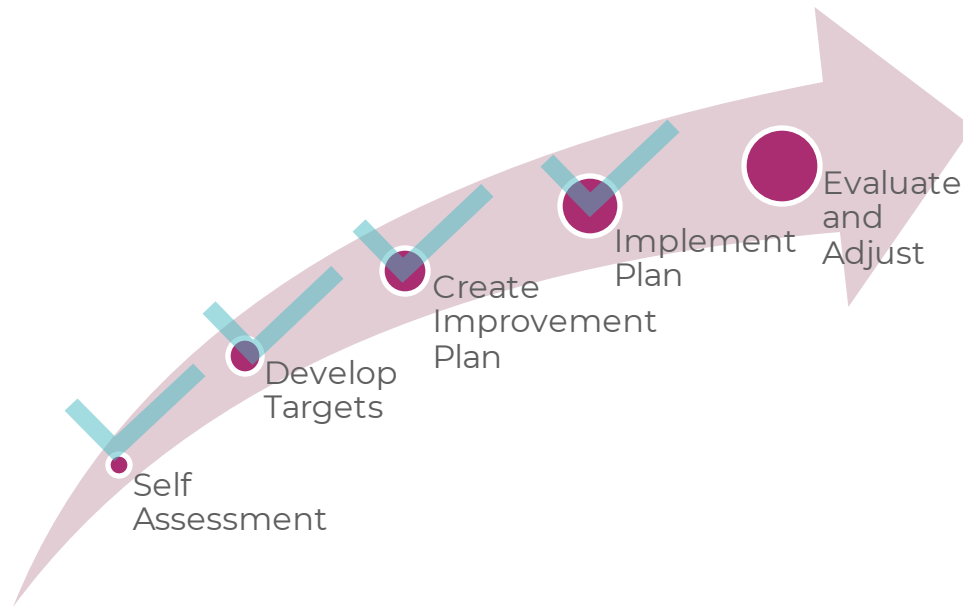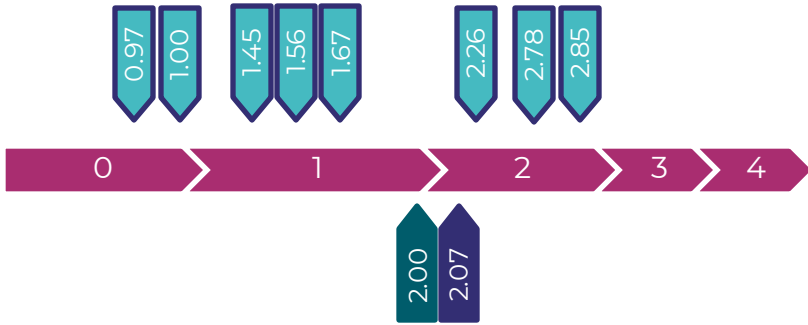
January 23rd and February 8th - 9:00 am to 4:00 pm

Disaster Recovery Financial Administration Training

REGISTER

ncarcog.com

Roadmap to Resilient Recovery

Resilience Roadmap

Self Assessment

Develop Targets

Create Improvement Plan

Implement Plan

Evaluate and Adjust

ORGANIZING

RECOVERY PLANNING

MANAGING RECOVERY PROGRAMS

| Organize Local Leadership | Involve the Whole Community | Establish Coordination Methods | Assess Capabilities and Threats | Create Recovery Plans | Integrate Hazard Mitigation with Recovery | Prioritize Projects | Implement Resilient Systems | Integrate Approach to Recovery Programs | Identify Recovery Staffing | Manage Financials | Leverage Available Resources | Pursue Grant Opportunities | Implement Improvement Process |

Roadmap Progress

Timeline markers: 0.97, 1.00, 1.45, 1.56, 1.67, 2.26, 2.78, 2.85 (above axis); 2.00, 2.07 (below axis). Axis: 0 — 1 — 2 — 3 — 4

Resilient Recovery Roadmap			Program Implementation Self-Assessment				
			Not Identifiable	Limited Activity	Active Program	Robust Program	Best Practice
Roadmap	Recommended Activities	Suggested Elements	0	1	2	3	4
Part 1: Organizing	Organize Local Leadership	Champions identified and engaged in program	1	2	4	4	0
	Involve the Whole Community	Whole Community representatives identified and engaged	0	4	5	0	2
	Establish Coordination Methods	Voluntary Organizations Active in Disaster (VOAD) developed and engaged	2	3	1	4	0
		Local Emergency Planning Committees	1	0	6	2	2
		Community Resilience Committees	6	4	0	1	0
Part 2: Recovery Planning	Assess Capabilities and Threats	Stakeholder Preparedness Review (SPR)	3	2	4	1	1
		Threat and Hazard Identification and Risk Assessment (THIRA)	0	0	3	6	2
		Hazard Vulnerability Assessment	0	0	4	4	3
	Create Recovery Plans	Long-Term Recovery Plan developed	5	3	2	1	0
		Metrics for successful recovery established	4	4	2	1	0
		Recovery goals determined	3	4	3	1	0
	Integrate Hazard Mitigation with Recovery	Mitigation actions integrated with recovery programs	2	6	1	1	1
	Prioritize Projects	Recovery priorities determined	3	1	6	1	0
		Additional prioritization considerations	4	2	4	0	1
	Implement Resilient Systems	Implementing resilient systems approach	1	4	4	0	1
	Integrate Approach to Recovery Programs	Implementing integrated recovery approach	2	6	1	0	1
Part 3: Managing Recovery Programs	Identify Recovery Staffing	Recovery staffing identified	3	3	3	0	2
	Manage Financials	Finance Department engaged in recovery programs	2	4	1	2	2
		Recovery financial plan developed	6	2	3	0	0
		Supporting Whole Community financial resilience	4	6	1	0	0
	Leverage Available Resources	Existing recovery resources identified and engaged	1	2	6	2	0
	Pursue Grant Opportunities	FEMA grant opportunities assessed	0	1	5	3	2
		Other grant opportunities assessed	0	2	3	5	1
		Application developed/submitted	2	2	5	0	2
	Implement Improvement Process	Improvement process implemented	4	2	4	1	0
		Determined recovery program success factors	4	4	2	1	0
		Regularly assess progress and implement improvements	4	4	3	0	0
		Total:	67	77	86	41	23
		Recovery Program Self-Assessment Score *					2.07

* A score of 2 indicates an active recovery program. The score is determined by adding up the value of all of the indicated elements and dividing that number by the total number of elements.

Improvement Planning Insights

Roadmap Element	Improvement Target	Implementation Approach
Create Recovery Plans	**Develop a Long-Term Recovery Plan** that established goals and metrics for successful recovery by the completion of the RRC Recovery Planning Workshop.	Attend RRC Recovery Workshops, Participate in the Recovery Technical Assistance, Promote Recovery with peers and potential stakeholders.
Integrate Mitigation Actions with Recovery Programs	While developing the **Pre-Disaster Recovery Plan with the RRC Workshop** (2023-2024), **review the Hazard Mitigation Plan (HMP) actions** and align as many of the activities as possible to identify efficiencies in funding, staffing, and resources.	Review the HMP mitigation actions in a joint session with the Long-Term Recovery Committee (LTRC) and Local Emergency Planning Committee (LEPC). Identify common efforts and align priorities. Update the HMP and the LTRP accordingly.
Manage Financial Recovery	**Develop a Financial Recovery Plan** that that involves the finance department and support the whole community resilience by the completion of the RRC Financial Recovery Program.	Participate in the RRCs Financial Recovery Program.
Pursue Grant Opportunities	**Identify, assess, and apply** for state and federal **grant opportunities** that are offered to municipalities in support of mitigation and recovery goals, during the 2023-24 grant cycle.	Discuss local mitigation needs with multiple departments and select the most appropriate grant path. Participate in the RRC Grant workshops.

Heads Up

- Update the Scores
- **Notate the 'documentation' for the score.**
- Identify lessons learned and best practices.

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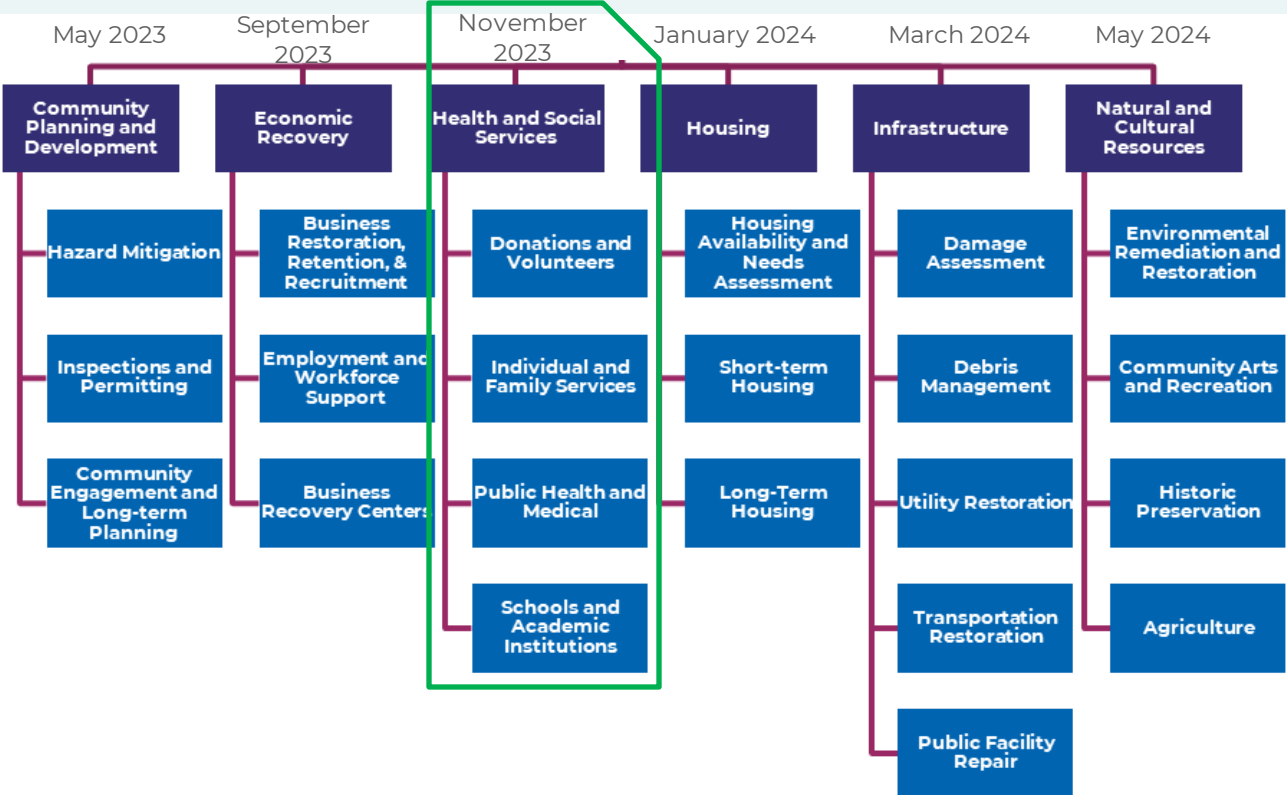
Questions?

Pre-Disaster Recovery Plan Technical Assistance Workshop

Pre-Disaster Recovery Planning Timeline

Jan. 2023

Kick Off

May 2023

Annex A: Community Planning and Development Committee Annex

Nov. 2023

Annex C: Health and Social Services Committee Annex

Mar. 2024

Annex E: Infrastructure Committee Annex

Base Plan

Mar. 2023

Annex B: Economic Recovery Committee Annex

Sept. 2023

Annex D: Housing Committee Annex

Jan. 2024

Annex F: Natural and Cultural Resources Committee Annex

May 2024

Recovery Committee Annexes

May 2023 | September 2023 | November 2023 | January 2024 | March 2024 | May 2024

Community Planning and Development
- Hazard Mitigation
- Inspections and Permitting
- Community Engagement and Long-term Planning

Economic Recovery
- Business Restoration, Retention, & Recruitment
- Employment and Workforce Support
- Business Recovery Centers

Health and Social Services
- Donations and Volunteers
- Individual and Family Services
- Public Health and Medical
- Schools and Academic Institutions

Housing
- Housing Availability and Needs Assessment
- Short-term Housing
- Long-Term Housing

Infrastructure
- Damage Assessment
- Debris Management
- Utility Restoration
- Transportation Restoration
- Public Facility Repair

Natural and Cultural Resources
- Environmental Remediation and Restoration
- Community Arts and Recreation
- Historic Preservation
- Agriculture

Health and Social Services Committee Annex

Mission

- Coordinate with government, private, and nonprofit providers to pool resources to support individuals, families, and children, including people with disabilities and others with access and functional needs.
- In addition to reestablishing pre-disaster services, this Committee works to identify community recovery needs and provide additional services to meet those needs.

Objectives

- Manage donations and volunteers effectively.
- Coordinate individual and family services that support recovery.
- Ensure the needs of vulnerable populations are addressed.
- Provide health information and medical services to disaster survivors.
- Support education institutions as they recover.
- Provide easily-accessible recovery information and resources to the public

Health and Social Services Subcommittees

Health and Social Services

- **Donations and Volunteers**
- **Individual and Family Services**
- **Public Health and Medical Services**
- **Schools and Academic Institutions**

Donations and Volunteers	Individual and Family Services	Public Health and Medical Services	Schools and Academic Institutions
• Effectively manage solicited and unsolicited donations and volunteers to help with recovery efforts.	• Provide support to disaster survivors through personal welfare and care services, referrals, and outreach.	• Support local healthcare providers, provide information on disaster-related health issues, and support community health-advocacy organizations.	• Provide recovery support to local school districts, private schools, and higher education institutions.

Subcommittee Partners

Subcommittee

- Lead Agency
  - TBD
- Support Agencies
  - TBD

Subcommittee

- Lead Agency
  - TBD
- Support Agencies
  - TBD

Subcommittee

- Lead Agency
  - TBD
- Support Agencies
  - TBD

Health and Social Services Subcommittees Partners

Local/Regional Organization	Donations and Volunteers	Individual and Family Services	Public Health and Medical Services	Schools and Academic Institutions
Social Services Department	Support	**Lead**	Support	Support
Public Health Department	Support	Support	**Lead**	Support
Environmental Health Department	Support	Support	Support	Support
Parks and Recreation	Support	Support	Support	Support
OEM	**Lead**	Support	Support	Support
Regional Healthcare Coalition	Support	Support	Support	Support
Centralina Regional Council • Aging and Health	Support	Support	Support	Support
VOAD	Support	Support	Support	Support
American Red Cross	Support	Support	Support	Support
Salvation Army	Support	Support	Support	Support
Community Advocacy Organizations	Support	Support	Support	Support
NGOs and Faith-based Organizations	Support	Support	Support	Support
Libraries	Support	Support	Support	Support
School Districts	Support	Support	Support	**Lead**
Colleges/Universities	Support	Support	Support	**Lead**

State & Federal Partners

North Carolina (Potential Recovery Partners)	Federal Recovery Partners
Primary Agencies • North Carolina Department of Health and Human Services • North Carolina VOAD • North Carolina Department of Public Safety, Division of Emergency Management • North Carolina Department of Public Safety, Office of Recovery and Resilience	Coordinating Agency • U.S. Department of Health and Human Services Primary Agencies • Corporation for National and Community Service • Federal Emergency Management Agency • U.S. Department of Agriculture • U.S. Department of Commerce • U.S. Department of Education • U.S. Department of Homeland Security/Cybersecurity and Infrastructure Security Agency • U.S. Department of Homeland Security/Office for Civil Rights and Civil Liberties • U.S. Department of Housing and Urban Development • U.S. Department of the Interior • U.S. Department of Labor • U.S. Environmental Protection Agency

North Carolina (Potential Recovery Partners)	Federal Recovery Partners
Supporting Organizations • American Red Cross • Education Commission of the States • North Carolina Association of Independent Schools • North Carolina Commission on Volunteerism and Community Services, Office of the Governor • North Carolina Community Foundation • North Carolina Cooperative Extension • North Carolina Department of Environmental Quality • North Carolina Department of Public Instruction • North Carolina Education and Workforce Innovation Commission • North Carolina Healthcare Association • North Carolina Health Care Facilities Association • North Carolina Inclusive Disaster Recovery Network, Rural Forward NC • North Carolina Institute of Medicine • North Carolina Medical Board • North Carolina Minority Health Advisory Council • North Carolina Pro Bono Resource Center • North Carolina Rural Center • North Carolina State Board of Education • Smart Start and the North Carolina Partnership for Children • United Way of North Carolina	Supporting Organizations • American Red Cross • National Voluntary Organizations Active in Disaster • Office of Foreign Missions • Small Business Administration • U.S. Department of Education • U.S. Department of the Treasury • U.S. Department of Transportation • U.S. Department of Veterans Affairs

Annex Elements

- Mission
- Objectives
- Partners
- Subcommittee Sections
  - Objective
  - Overview
  - Pre-Disaster Preparedness Activities
  - Transition Phase Activities
  - Short-term Recovery Activities
  - Long-term Recovery Activities
  - Information Collection

Donations and Volunteers Subcommittee

- Objective
  - Effectively manage solicited and unsolicited donations and volunteers to help with recovery efforts.

- Overview
  - Plan and coordinate among local NGOs, local VOAD, the faith-based community, community-based organizations to develop strategies to effectively manage volunteers and both financial and commodity donations following a disaster.
  - Work closely with PIOs to provide messaging that discourages unsolicited or unneeded items, as well as directing donors to legitimate organizations.

Donations and Volunteers Subcommittee Phased Activities

Pre-Disaster Preparedness

- Identify local NGOs' missions, services, and resources available
- Involve local VOAD in planning, training, and exercises related to recovery.
- Develop donations and volunteer management plans and pre-scripted messaging to discourage unsolicited donations.
- Pre-identify potential volunteer staging areas and donation storage and distribution locations.

Transition Phase

- Disseminate information to the public on emergency commodities distribution areas including water, ice, food, hygiene and sanitation products.
- Discourage unsolicited commodities; redirect donors to cash donations or needed items.
- Collaborate with local NGOs to assist with donations and volunteer management, and public messaging.
- Evaluate the need for a central point to collect cash donations.

Short- and Long-term Recovery

- Continue donations and volunteer messaging.
- Identify strategies to redirect potential donors to cash contributions.
- Establish a local disaster fund.
- Coordinate with local VOAD for assistance with donations and volunteer management, available resources, and public messaging.
- Engage local NGOs that can help with collecting, sorting, storing, transporting, and distributing unsolicited donations.
- Coordinate volunteer activities between local nonprofits and VOAD.

Individual and Family Services Subcommittee

- Objective
  - Provide support to disaster survivors through personal welfare and care services, referrals, and outreach.
- Overview
  - Social services entities and local VOAD will assume leadership roles within the Subcommittee. These groups must work closely to understand both the needs of the affected community and the services provided by recovery partners.
  - Ensure that any service delivery areas or information and assistance centers are inclusive and provide pertinent resources and information.

Individual and Family Services Subcommittee Phased Activities

Pre-Disaster Preparedness

- Create a matrix of resources available through community NGOs and VOAD members.
- Coordinate planning, training, and exercises with community NGOs through the local VOAD.
- Support and participate in coordinated efforts by nongovernmental agencies to develop a Long-term Recovery Group or unmet needs committee.
- Support development of a process to coordinate long-term disaster case management that is compliant with state and federal regulations and client confidentiality standards.

Transition Phase

- Continue mass care operations initiated during the response phase until they are no longer needed.
- Identify active VOAD partners and share information about relief operations and develop consistent public messaging about available support.

Individual and Family Services Subcommittee Phased Activities

Short-term Recovery

- Support demobilization of emergency shelters
- Stand up and manage local resource and information centers and/or support FEMA Disaster Recovery Centers (DRCs) if a federal declaration is received. Provide information to the public about the location and services located at the information center(s).
- Provide public information on available disaster assistance programs
- Provide mental health services and referrals to disaster survivors.
- Coordinate with local organizations that provide services to vulnerable populations to provide relief services and disseminate information.
- Ensure all service delivery areas are accessible for people with disabilities and others with access and functional needs, including information and assistance centers.
- Coordinate available animal care, temporary animal sheltering, and animal reunification resources through both nonprofit organizations and local governmental animal services entities.
- Coordinate community door-to-door needs assessments, if necessary.
- Coordinate with local community NGOs and VOAD to ensure available resources are communicated with affected communities.
- Ensure continuity of social services programs and coordinate with North Carolina Health and Human Services for additional resources

Long-term Recovery

- Continue to support staffing, resources, and logistical support to local information centers and/or DRCs for social and human services.
- Maintain ongoing relationships with VOADs, nonprofits, and faith-based organizations to coordinate recovery assistance efforts.
- Work with VOAD partners to gather information on unmet needs of the community and identify strategies, programs, and resources to address them.
- Provide information and referrals about available community resources and assistance to the public.

Public Health and Medical Services Subcommittee

- Objective
  - Support local healthcare providers, provide information on disaster-related health issues, and support community health-advocacy organizations.
- Overview
  - Supports local healthcare providers in reestablishing services, support the provision of community health services, and develop and disseminate disaster-related health information and resources.
  - Made up of local healthcare providers and hospital networks, local public health and health departments, the North Carolina Department of Health and Human Services, and the North Carolina Healthcare Association to ensure all resources are available and used to facilitate recovery.

Public Health and Medical Services Subcommittee Phased Activities

Pre-Disaster Preparedness	Transition Phase	Short-term Recovery	Long-term Recovery
• Work with local healthcare providers to ensure up-to-date COOP Plans and emergency response plans are in place. • Involve healthcare providers, hospitals, and NGOs in exercises and training activities. • Build relationships between government organizations and community NGOs providing health and medical services. • Establish a public health emergency planning working group to conduct ongoing emergency preparedness.	• Disseminate public health directives related to disaster impacts (e.g., boil water). • Support local healthcare providers with patient tracking and family reception efforts, if requested. • Support points of distribution operations and disseminate information to the public on emergency commodities distribution areas. • Disseminate public messaging on the status of health operations. • Coordinate with healthcare providers to establish mobile locations for providing medical assistance, if requested.	• Continue to disseminate disaster-related public health information. • Identify potential alternate or mobile locations for providing medical assistance, if requested.	• Support local organizations to provide community health services, including mental health services. • Maintain effective public health outreach and communications related to recovery impacts (e.g., mold, drinking water contamination). • Monitor and maintain human and animal disease surveillance. • Identify and advocate for public–private funding to meet the physical and behavioral health needs of vulnerable populations.

Schools and Academic Institutions Subcommittee

- Objective
  - Provide recovery support to local school districts, private schools, and higher education institutions.

- Overview
  - Coordinate with local school districts and universities to ensure students receive access to available recovery resources.
  - Support the demobilization of emergency shelter locations at school sites and the return to normal school operations.

Schools and Academic Institutions Subcommittee Phased Activities

Pre-Disaster Preparedness

- Establish an education emergency working group.
- Include schools in disaster trainings and exercises.
- Maintain a current list of all public and private primary, secondary, and high school emergency contact information and emergency alert systems and procedures.
- Conduct preparedness planning for the use of temporary, portable, or modular buildings to continue school while school facilities are inhabitable.
- Promote individual and family preparedness in schools and universities and encourage students.
- Encourage local community colleges, public and private colleges, and universities to plan and train together to become more disaster resilient.
- Develop university continuity plans to continue classes during recovery.

Transition Phase

- Establish communication with childcare centers, schools, and universities in the affected area to understand the extent of physical damages and anticipated impact on operations.
- Coordinate the consolidation and/or deactivation of schools used as emergency shelters.

Short-term Recovery

- Provide support to local school districts to maintain continuity of services, reestablish operations, and disseminate public messaging related to closures.
- Identify temporary, alternative, and/or supplemental locations for schools as needed.

Long-term Recovery

- Support local school districts, colleges/universities, and private schools, as requested, to reestablish full operations.

Action Items

- Evaluate templated structure; modify as needed
- Identify lead and support agencies
- Complete template
- Identify strategy to begin working on each committee's pre-disaster recovery activities

Next Workshop

Jan. 2023

Kick Off

May 2023

Annex A: Community Planning and Development Committee Annex

Nov. 2023

Annex C: Health and Social Services Committee Annex

Mar. 2024

Annex E: Infrastructure Committee Annex

Base Plan
Mar. 2023

Annex B: Economic Committee Annex
Sept. 2023

Annex D: Housing Committee Annex
Jan. 2024

Annex F: Natural and Cultural Resources Committee Annex
May 2024

**Workshop #7 Partners
January 17, 2024**

Annex D: Housing Committee Annex

- Housing availability and needs assessment
- Short-term housing
- Long-term housing

Questions?

Next Steps

Action Items

- NCEM
    - Begin planning for next years NOFO <u>now</u>.
    - Provide status of HMGP updates.
- Centralina
    - Register at Centralina website
        - Project Overview - via Zoom Dec. 12th at 11 am
        - Two full day trainings offered at Centralina Offices
            - January 23rd and February 8th - 9:00 am to 4:00 pm
- Roadmap
    - Prepare to provide 'documentation' for score changes.
- PRDP
    - Evaluate templated structure; modify as needed
    - Identify lead and support agencies
    - Complete template
    - Identify strategy to begin working on each committee's pre-disaster recovery activities

Next Meeting

– January 17th @ 10am

Contact Information

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THANK YOU

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