



Centralina Regional Resilience Collaborative
NCARCOG- Recovery Capacity - Workshop #3
May 17, 2023

Title	NCARCOG Recovery Capacity - RRC Workshop #3
Date/Time	Wednesday, May 17, 2023. 9:00 a.m. – 11:00 a.m. (CST)
Participant	Christina Danis (Centralina) Katie Fersinger (Centralina) Dawn Gustafson (Cabarrus County) Jason Burnett (Cabarrus County) Susie Morris (Cabarrus County) Kent Greene (Iredell County) Susan Cornell (Iredell County) Mark Howell (Lincoln County) Chelsea Helton (Mecklenburg County) Bjorn Hansen (Union County) Sara Scheirer (Union County) Tiffany Arant (Union County) Benj Korson (Innovative Emergency Management) Brandi Hunter (Innovative Emergency Management) Jeanne Bunting (Innovative Emergency Management) Katie Canady (Innovative Emergency Management)

Meeting Notes

- 1) Welcome & Introductions
 - a. Christina Danis continuing to support counties with long-term recovery planning and FEMA grants.
 - b. Christina and IEM team introduced their names and roles in the program.
 - c. Christina reiterated to continue to invite local people to join the workshop, whether they be EM directors and leads for counties and cities.
 - d. Provided a run down on Workshop #3's agenda.

- 2) Workshop #2 Recap
 - a. Discussed the benefits for participating in the RRC workshops and how communities will benefit following an economic disaster.
 - i. Save expenses and taxes
 - ii. Competitive for grant opportunities
 - iii. Ongoing peer-to-peer working group with the region
 - b. Highlighted Pre-Disaster Recovery Plan
 - i. Discussed the plan template and the elements of the recovery plan.
 - ii. Make revisions to annexes with Recovery Committee Lead and support organizations
 - iii. Workshop #2 action items was to meet with local planning partners to host recovery planning meeting



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- iv. Recovery plans can be flexible to fit the jurisdiction's needs
 - c. Grants
 - i. The Unique Identification Number can still be obtained on the CFDA website
 - ii. Highlighted the different hazard mitigation grants
 - iii. Jurisdictions must have an approved HMP before applying for a FEMA grant
 - iv. Discussed the timeline of the grant application process
 - d. Roadmap
 - i. Self-assessment goal was to get a regional target of '2.00' but regional accumulative score was '1.64'
 - ii. Improvement targets to provide responsibility and create a metric.
 - iii. Targets bring about collaboration and accountability
 - iv. Targets should be SMART
 - v. 1-1 technical assistance was scheduled to work on self-assessment and improvement targets
 - e. Review Workshop #3 timeline for today
 - f. Reviewed Workshop #3 Goals for each section
- 3) Poll Everywhere
 - a. Provided access to Poll Everywhere with the QR Code
 - i. Provided a link to [Poll Everywhere.com/benjkorson865](https://poll Everywhere.com/benjkorson865)
 - b. Made sure that people had access the tool by show of hands
 - c. First test question asked which local community they were representing
- 4) Pre-Disaster Recovery Planning
Annex A: Community Planning and Development Committee
 - a. Recovery Support Functions but listing as committees.
 - i. Reiterated that recovery plans are flexible and to modify where necessary.
 - ii. The session is to provide tools to best support each functional area so that jurisdictions can execute them
 - iii. Committees might be referred to as Recovery Support Functions (RSF), recovery or support annexes. These titles are flexible.
 - iv. FEMA's recovery support functions
 - Responsible for carrying out function specific activities
 - Are headed by a lead agency
 - Has support agencies to provide SME to support sectors or issues
 - v. Partners or agencies involved in committees may have cross involvement
 - The more support from partners the better.
Mark Howell asked to include Agricultural to the Cultural Resources Committee, because it is considered an ESF 11 and is grouped by their federal partners
 - **Katie Canady** noted that the structure could be modified as necessary
 - b. Community Planning and Development Committee Annex
 - i. Discussed the mission and objectives of the committees.
 - c. Subcommittees
 - i. Each committee has a set of subcommittees
 - ii. They are functional groups that are organized to support the committee's mission and objectives
 - d. Subcommittee Partners
 - i. Identified the partners to be involved in the committee
 - ii. A lead agency should be on the committee to support the committee as a whole
 - iii. There should be a support agency on the subcommittee
 - iv. The lead should be someone who has significant roles, resources or capabilities within the subcommittee or within the function.
 - e. Local Partner Crosswalk



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- i. Provided a list of the lead and support agencies
 - The list can change depending on the partners and departments that are involved
- f. State and Federal Partners
 - i. State and federal partners are listed in the plan
 - ii. Roles are associated with the roles in the National Disaster Recovery Framework
 - iii. State agencies' roles are related to the roles within the North Carolina Disaster Recovery Framework.
 - iv. Each roles and engagement will be based upon the disaster.
- g. Annex Elements
 - i. In the plan, all of the annexes are identical
 - All of the elements are included in each annex, which include mission, objectives, partners and subcommittee section
 - ii. Explained what goes into the Subcommittee Sections
 - Activities are broken out by recovery phase
 - The activities serve as a guide for things that may occur during the recovery process.
 - iii. Information Collection discusses the types of information the subcommittee will need and how to support the larger public information effort
- h. Hazard Mitigation Subcommittee
 - i. Discussed the objective and overview for the Hazard Mitigation Subcommittee
- i. Hazard Mitigation Subcommittee Phased Activities
 - i. There are four phases: Pre-Disaster Preparedness, Transition Phase, Short-term Recovery and Long-term Recovery and activities in each one.
 - ii. Discussed the different hazard mitigation activities for each phase the subcommittee could be performing.
- j. **Poll Everywhere** – “How would you score the level of engagement and collaboration with your jurisdiction in the development of the Regional Hazard Mitigation Plan?”
 - i. Responses: *20% Fair; 30%: Excellent; 50% Good*
- k. **Poll Everywhere** – “Has your region/jurisdiction begun planning for the next update cycle?”
 - i. Responses: *13% Not Sure; 13% No; 38% Soon (within 6 months); 38% Yes, just getting started*
- l. **Poll Everywhere** – “Which state entities do you collaborate with as part of your Regional Hazard Mitigation Plan?”
 - i. Responses: *North Carolina Emergency Management (NCEM); UASI; NC Department of Environmental Quality (DEQ)*
- m. **Poll Everywhere** – “Which local entities do you collaborate with as part of your Regional Hazard Mitigation Plan?”
 - i. Responses: *Floodplain Manager, Stormwater; Solid Waste; CRS Coordinator; Planning and Inspection, Water resources*
- n. **Christina Danis** asked the participants if anyone was working with nonprofits or how did they embed with Red Cross and if there were sheltering needs or similar.
 - i. **Kent Greene** stated that Iredell meets with the Red Cross and Salvation Army reps frequently for sheltering exercises and training.
 - ii. **Christina Danis** suggested to bring them into collaborate on their Regional Hazard Mitigation Plan.
 - iii. **Mark Howell** stated that they include their local food banks and developed relationships to leverage their resources.
- o. **Christina Danis** wanted to know if the participants have a connection to seniors or those that might need assistance in their community if they had to evacuate, along with a list. She also wanted to know how it was working out.



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- i. **Kent Greene** Iredell does meet with its two senior groups for general safety purposes. The evacuation falls under a special needs registry that they maintain for those that have functional access and needs. However, it is not directly focused on seniors.
 - ii. **Mark Howell** mentioned that Lincoln also maintains a special needs registry database and that it is managed by his office in conjunction with their GIS. It has a real-time mapping capability to know where residents. During an event, he can target the residents using a layer on the GIS system, which he finds helpful.
- p. Inspections and Permitting Subcommittee
 - i. Discussed the objectives and overview for the Inspections and Permitting Subcommittee.
 - Who should be involved on the subcommittee, such as certified building inspectors and engineers and staff that have purview of permitting policies and procedures
- q. Inspections and Permitting Subcommittee Phased Activities
 - i. Reviewed different types of activities that will take place during each of the four phases.
 - ii. Went over who to collaborate with during the Pre-disaster Preparedness phase
 - NC DEQ
 - Neighboring jurisdictions
 - iii. Find out if data collection and management systems are able to handle an increased inspection data loads.
 - iv. During the short-term recovery phase jurisdictions could consider things that could be done to expedite permitting.
 - v. Developing criteria for to allow temp shelters/housing permits, such as temp permits for RVs or campers or temp shelters on property owner's land for an x amount of time.
 - Look to see if there are existing restrictions based on city or county guidelines
 - vi. Determine if there should be a sperate or mobile recovery establishment that deals with disaster repair and rebuilding permits.
 - vii. During the long-term recovery phase counties could support public messaging to ensure people are receiving false information and the public knows what to expect.
- r. Community Engagement and Long-term Planning Subcommittee
 - i. Discussed and reviewed the objective and overview.
 - Members should understand the makeup of its community.
- s. Community Engagement and Long-Term Planning Subcommittee Activities
 - i. Reviewed the various activities that this subcommittee will do throughout the four phases.
 - ii. Committees would need to review existing zoning and ordinance provisions to identify roadblocks to expedite recovery efforts.
 - iii. Coordinate and share resources with state and federal partners.
 - iv. Assess gaps that exist in recovery projects and initiatives to inform the recovery strategy to ensure the community gets to a "new normal".
 - v. Group needs to understand the progress of the recovery strategy and the implantation.
- t. Reviewed the PDRP's action items
- u. Next workshop
 - i. Will not be discussing annexes for the next workshop
 - ii. In September, will cover Annex B: Economic Recovery Committee
- v. Annex B: Economic Recovery Committee
 - i. Provided a list of recommend partners to be involved



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- ii. Send over contacts for the partners to be invited or RRC participants can forward the invite
 - w. FEMA's National Resilience Guidance
 - i. Discussed the guidance's goal
 - Resources will promote a common understanding of resilience
 - Address the critical roles of all the stakeholders
 - Inspire fresh planning to increase community and national resilience
 - ii. FEMA is looking for input from the whole community, disciplined sectors, and/or levels of gov't
 - Need feedback on what action and partnerships will be needed to increase national resilience and roles and responsibilities of whole community stakeholders
 - Need feedback on successes and challenges for learned lessons from recovery.
 - iii. 60-minute sessions will be held to gather input from the whole community
 - iv. Listening Lesson links will be sent out with the PowerPoint. The links will go directly to the signup for each of the days and times.
 - x. **Christina Danis** mentioned Centralina, the regional Economic Development Authority's rep, Hillary Sherman, FEMA and Dept of Treasury partnered to receive funding from the guidance, lessons learned and program initiatives that EDA and FEMA will be partnering together on. The benefit is getting informed on the nature of funding programs.
- 5) Grants Workshop
 - a. Grant Overview
 - i. For workshop #3, currently in the May-July phase of the grant cycle.
 - b. Projects and Prioritization – Mitigation Plan
 - i. First step, start with the Mitigation Plan
 - ii. During this phase, jurisdictions need to submit their LOIs when the state asks for the LOIs
 - iii. Prepare for the application period that will occur Oct/Nov timeframe.
 - iv. Pick the actions that is desired the most to complete
 - 1. If the action supersedes with is in the plan, add the action to the plan.
 - 2. This can be done by emailing the state and notifying them what the action is, who is in charge, the funding to be used, and an estimate for how much the action will cost, etc.
 - v. Provided a list of popular mitigation projects.
 - 1. Warnings are hard to get through BRIC and FMA because it is a 5% money, because it doesn't have a BCA
 - 2. Lots of actions for wildfire mitigations
 - c. Information Collection
 - i. Between May-July information collection needs to begin for the LOI
 - ii. Get on the agenda with the Board of County Commissioners (BOCC) to discuss the proposed project to get buy-in
 - iii. Get a Funds Commitment Letter
 - 1. Cost share portion can be through: donations, kind services, cash, etc.
 - iv. Check into the jurisdiction's building codes
 - v. Check with the state's check list and see if there are nature-based solutions included in the jurisdictions' projects and if they have building codes.
 - vi. The state will not put through an unlimited amount of LOI applications. Important to make sure the LOI application stands out.
 - vii. Tools to use to find disadvantage and underserved populations, CDC Vulnerability Index, SC SoVI, FEMA RAPPT, etc.
 - viii. Know what to do to mitigate climate change.



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- ix. Know and understand the scope of the project and be detailed in the LOI and application
 - d. Typical Grant Application Cycle
 - i. Reviewed the timeline for the grant application cycle.
 - 1. Collect as much information as possible.
 - e. **Poll Everywhere** - "Do you plan on developing and submitting a BRIC or FMA grant application for the FY23-24 cycle?"
 - i. Responses: 67% Yes; 33% No
 - f. Grant Workshop Action Items
 - i. Reviewed the Action Items.
- 6) Roadmap to Resilient Recovery
- a. Review of Self-Assessment
 - i. Reviewed which counties who completed and did not complete the self-assessment and improvement planning.
 - ii. Provided a reminder that the elements for the resilient program, are located in Workshop #1 folder
 - iii. Reviewed the regional accumulated score for the self-assessment
 - iv. Discussed what happened during the TA plan meeting with the jurisdictions
 - v. Developed scoring for jurisdictions who did not attend the TA.
 - vi. Current regional accumulated score is '2.07' putting the score over the minimum threshold.
 - vii. Good foundational baseline and the score will likely increase going into the following year.
 - viii. A lot of strengths were found in Whole Community Engagement
 - 1. Looking to gather best practices
 - b. **Poll Everywhere** – "Provide one or two successful strategies your organization has implemented to engage the whole community in resilience efforts (mitigation, recovery, preparedness, etc..)"
 - i. Responses: *Nextdoor App; CharMeck Alerts; mailings; In the works to use community engagement software; National Night Out, faith-based outreach*
 - ii. **Christina Danis** asked if the RRC participants have come up with strategies to address multiple languages. Also asked, if the library was utilized for those with limited or no tech access to receive alerts.
 - iii. **Kent Greene** stated that Iredell does have public education material in English and Spanish that is handed out periodically.
 - iv. **Christina Danis** Centralina will launch digital inclusion plan to support public safety in the region. The plan will include the seven counties that don't already have a plan in place. It will assess how to reach populations that don't have digital access.
 - c. Improvement Process
 - i. Next year's cycle for the self-assessment, adding a column that asks to identify where the program element exists (i.e., planning, community engagement, etc.) by providing supporting documentation.
 - d. Improvement Planning Insights
 - i. Discussed the identified trends to frame the purpose of the RRC program and its intent.
 - ii. **Christina Danis** spoke to how NC's legislature funded money to the NC Association of Regional Councils of Government to develop a train the trainer for 16 Councils of Government to reach 100 counties. The purpose was to assist local governments and disaster financial recovery training to become eligible to receive funding when damages occur.
 - e. Improvement Planning Insights



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- i. Between developing a long-term recovery plan with the RRC workshops and the Financial Recovery Program, the self-assessment scores, and updating mitigation plans will increase by next year.
 - f. **Poll Everywhere** – “I feel that the top improvement activities reflect an accurate insight into the regional recovery program development needs.”
 - i. Response: *100% True*
 - ii. **Christina Danis** asked to see if the program missed improvement activities.
 - g. Roadmap Progress
 - i. RRC participants will need to implement actions that are part of the improvement plan to turn into recovery plans.
 - ii. In January 2024, there will be another self-assessment
 - iii. Centralina and the jurisdictions will be conducting annual self-assessments to get a pulse to see if recovery plans are growing and developing.
 - h. Past Due Action Items
 - i. Follow up to update or complete Roadmap Self-Assessment and Improvement Planning
 - i. Improvement Planning Action Items
 - i. Discussed the next assignments
- 7) Next Steps and Closing
 - a. Provided a recap of Workshop #3 action items
 - b. If the multi-jurisdictional HMP has not participated, contact the partners and invite to participate in the RRC program and explain the benefits.
 - c. Invite partners who should be apart of the annexes.
 - d. Next RRC meeting, the Luncheon, will be on July 19th from 11 AM – 1 PM in Charlotte, NC. Hosted by Wike Graham from Charlotte-Mecklenburg EM.
 - e. **Poll Everywhere** - “I will be at the RRC Luncheon on July 19th...”
 - i. Responses: *80% True; 20% False*