

# Local Government Services

Our Government Affairs and Member Engagement (GAME) department provides specialized and technical services, professional development and networking opportunities for local governments and their staff. Our goal is to ensure that our members have the resources and information they need to best serve their constituents. GAME supports and collaborates with other Centralina departments and brings in specialized expertise to meet member needs. From delivering technical services to developing talent and supporting local disaster recovery planning, we focus on cost-effective, high-quality offerings.

#### **Public Administration and Human Resources**

Our team offers a variety of technical assistance services including:

- Local government process improvement
- Strategic planning
- American Rescue Plan Act (ARPA) planning and implementation
- Board and Council <u>retreats and meeting facilitation</u>
- Executive searches, recruitment and hiring services for local government managers, directors and senior management positions
- Hiring and promotional <u>assessment centers</u>
- HR policy review
- Staffing studies

#### **Small Towns Thrive**

Small towns under 10,000 have specific needs. GAME offers a specific suite of services tailored for these communities to build capacity, develop good governance practices and facilitate peer learning opportunities.

#### **Professional Development and Peer Networks**

As a regional convener of local governments, we provide elected officials, managers and others with networking opportunities to exchange ideas, best practices and discuss collaboration possibilities. Some of our events and programs include:

- Centralina Learns continuing education courses
- City and County Managers Peer Network
- CLT Aviation Academy

#### **Intergovernmental Coordination**

Our GAME department works with government relations consultants to advance our federal and state action agendas. One of our key objectives is engagement with policymakers in the U.S. Congress and the N.C. General Assembly to give voice to regional priorities and funding opportunities. We also track key pieces of state legislation impacting local communities and provide on-demand troubleshooting on issues related to federal agencies, regulations or funding sources.

## **Region of Excellence Awards**

Our annual Region of Excellence Awards celebrate the achievements in support of our mission to expand opportunity and improve quality of life in the following categories: Cross-Community Collaboration, Local Government Innovation, Improving Quality of Life, Clean Cities, Aging in Action and Excellence in Government Leadership.



#### **Grant Assistance**

We post monthly grants alerts and an annual grants forecast via our <u>member portal</u> to help communities identify and plan for grant opportunities. Additionally, GAME offers grant writing and administration training through our Centralina Learns series, grant strategy guidance and grant writing services..

### **WANT TO LEARN MORE?**

Contact Michelle Nance, Deputy Executive
Director, at 704-348-2709 or
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